

XTS Introspect for XenApp™

Introspect and Citrix EdgeSight™ –
Comprehensive Management for XenApp



“Enterprise class reporting is a key requirement to manage and optimize application availability and performance in the context of IT service management. With this capability, enterprise IT can not only justify spending requests, but also increase IT business value by making IT performance visible to business managers as it relates to meeting service-level expectations.”

Milind Govekar,
Vice President,
Gartner Research

Bank Discovers Perfect Combination

One of the world's largest banks with almost 1,000 Citrix servers, leverages EdgeSight for real-time alerts to respond to and fix problems in production, and Introspect for its historical trend analysis to proactively plan and manage the growth of its farm.

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Control Costs in Your Citrix Farm by Analyzing Real Time, Historical and Configuration Information

In today's IT environment, where cost controls, service level agreements (SLAs) and compliance regulations are top of mind, monitoring and reporting are critical capabilities. Without enterprise-class tools, IT staff – already asked to do much more with less – cannot efficiently and effectively optimize the return on an organization's Citrix investment.

Citrix and XTS have the answer, with complementary solutions that address all the aspects of the Citrix farm management challenge:

With these tools, organizations can optimize the value, performance, and reliability of Citrix application delivery:

- **Citrix EdgeSight** offers real-time monitoring to provide greater insight into the end user experience and root cause analysis. EdgeSight is perfect for identifying bottlenecks and diagnosing difficult performance problems.
- **XTS Introspect** delivers historical trend analysis, allowing you to data mine your farms performance metrics in addition to unparalleled configuration reporting. Introspect especially enhances management's ability to plan, manage and audit.

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Why Introspect is the Ideal Complement to EdgeSight

Proactive Management

Introspect enables you to increase productivity and reduce costs by providing detailed visibility into actual Citrix server usage over time. With an easy-to-use interface and a flexible, scalable OLAP architecture, Introspect's analytics engine delivers advanced business intelligence capabilities for more accurate planning, billing, application management, and auditing of your Citrix server farm.

Enterprise-Class Reporting

Introspect's powerful reporting and analysis features provides you immediate insight into your Citrix environment and all the flexibility you need to create custom reports. You can quickly and easily create ad-hoc reports including graphically displayed data in multiple formats, giving you an instant snapshot of the environment. With Introspect, you can produce reports to proactively plan server farm expansion, track and manage your applications, or generate audit reports for management that show usage metrics down to the minute over any time period.

Features / Benefits	Citrix EdgeSight	XTS Introspect
Real-time performance management	■	
Configuration analysis		■
Accurate capacity planning	■	■+
Expedited problem resolution	■	
Evaluation of license utilization	■	■+
Improved end user experience and optimized service delivery	■	
Application management with usage trend analysis		■
Improved application delivery	■	
Usage audits for compliance	■	■+
Reduced operation costs	■	■+
Reduced systems management efforts	■	■+

■+ indicates where Introspect compliments and extends EdgeSight features

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