

# XTS Introspect Jump Start Package

## Accelerated Implementation and Training Services from XTS



### Introduction

Maximize your time with the Jump Start Package for XTS Introspect. This is the most cost effective method to produce reports quickly so you can start realizing cost savings in your Citrix farm.

Delivered through the convenience of a web meeting, the Jump Start Package provides you and your team with the installation assistance, training and mentoring you need to quickly start using XTS Introspect to analyze and report on configuration and usage trends within your Citrix farm.

### Benefits

- Streamlined installation and configuration of Introspect for your Citrix farm
- Learn how to use Introspect via a hands-on training and mentoring session provided by an authorized Introspect SE
- Start generating reports using your live data for a single Citrix farm. (Additional time may be purchased for additional farm configuration assistance or additional training.)

### Requirements

- Citrix XenApp (Presentation Server) v3, v4 and v4.5 or MetaFrame XPe
- Read-only access rights to the Citrix Resource Manager summary database.
- Read-only access rights to the Citrix Data Store
- Download the Introspect install package
- Availability of key Citrix administrators, architects and managers
- Assignment of a primary project contact
- Verify that remote access is available for an install walk-through using Citrix GoToMeeting

### How Does It Work?

It is easy to get started with Introspect with your Jump Start Package. After your purchase of Introspect, simply schedule a time for your Jump Start by emailing [sales@xtsinc.com](mailto:sales@xtsinc.com). An XTS sales representative will contact you to review the following.

- **Pre-installation Check List** These must be completed before Jump Start can be started.
- **Jump Start Participants** Who will be attending from XTS and/or authorized partner, along with customer participants.
- **Customer Objectives** Are there specific reporting objectives that you have? If so, identify four templates XTS can build for you as part of the training.
- **Deliverables**
  1. Successful installation and configuration of Introspect
  2. Confirm customer can create and schedule usage and configuration reports
  3. Confirm integration with Active Directory (where applicable)
  4. Onetime basic training on report generators, starter templates and general product features. This can be delivered to any size group through a web meeting.
  5. Creation up to four report templates
- **Schedule Date/Time** Provide dates and times available

Implementation times vary depending on the size of your environment and the training session typically lasts an hour. Jump Start must be scheduled within three months of purchase.

XTS is the leading provider of enterprise management analysis and reporting software for the planning and management of Citrix and other virtualization platforms. XTS is a Citrix Ready Partner, to learn more please visit [www.xtsinc.com](http://www.xtsinc.com).

